TECHNOLOGY ASSURANCE PLAN

Valley FiberCom's Total Technology Assurance Plan*

Avoid possible higher repair costs and/or Service Calls with Valley's Total Technology Assurance Plan.

Repairing damaged Internet and phone wires can cost up to $75 per hour.

For only $7.99 per month, Valley FiberCom's Total Technology Plan covers ALL of your services...and MORE...for one low monthly fee.

Broadband Internet Coverage

Premise Visit

Trouble Isolation & Diagnosis

Repair inside wiring and jacks due to normal wear and tear and natural aging.

Set-up, Configuration and-Maintenance on Valley supplied Broadband Routers

Customer owned router replaced with a Valley product

Includes FREE Static IP Address

Advanced Content Controls

Experience IQ allows you turn off WiFi to select devices, schedule offline times, filter content by category, block certain apps and websites, and more.

Technology Coverage

Premise Visit

Trouble Isolation & Diagnosis

Repair inside wiring and jacks due to normal wear and tear and natural aging.

Set-up and Support of Technology Based Devices*
- Smart TVs
- Streaming Products
- Security & Survellience
- Support of Valley endorsed equipment

*Some limitations apply.

Phone support including user education and assistance with power cycling devices.
(Batteries not included)

Network Level Security Coverage

The Protect IQ feature, from Valley actively detects and blocks malicious websites, viruses, malware, phishing scams, ransomware, and more without the need to manage and update any hardware or software.

Telephone Coverage

Premise Visit

Includes FREE Caller ID

Trouble Isolation & Diagnosis

Repair inside wiring and jacks due to normal wear and tear and natural aging.

1-866-45FIBER
www.valleyfibercom.com

VALLEY FIBERCOM

*Applies to Residential Services only. Each technology service plan is effective immediately.
**Must go through Valley Internet 24/7 phone support & trouble shooting before a technician is dispatched. Technicians are dispatched during regular business hours (M-F, 8-4:30), unless a complete service outage is reported. New TV's must be unpackaged and installed prior to programming assistance. ***Please Note: Customer tampering will result in charges.

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